



# GSO Knowledge Management Policy

The GCC Standardization Organization (GSO), aims to unify standardization activities among its Member States, and committed to implementing a Knowledge Management System (KMS) that complies with the international standard ISO 30401:2018 and relevant legal requirements in all its priority activities and services.

Within the framework of its commitment to KMS, GSO ensures that this policy serves as a comprehensive framework for achieving the following general objectives and enablers of the

KMS:



**1.** Preserving acquired knowledge of all types within the GSO and ensuring its development and utilization for continuous improvement



**2.** Leveraging knowledge to strengthen GSO's position as a regional center of expertise in standardization activities



**3.** Applying the latest mechanisms for knowledge development and transfer to build a team of experts in standardization activities

GSO will monitor and gather the needs of KMS beneficiaries, including its employees, and will foster an organizational culture based on transparency, sharing of ideas, experiences, and suggestions, and support the training and development of employees to deliver value-added products and services that achieve the desired level of quality and excellence.

GSO will collaborate with internal and external parties to provide and disseminate knowledge to relevant stakeholders, taking into consideration appropriate measures for preserving, continuing and protecting it.

GSO's top management is committed to the continuous improvement of the KMS and its regular review to ensure its relevance and timeliness.

**GSO President**

**Approval Date**

**21 July 2024**